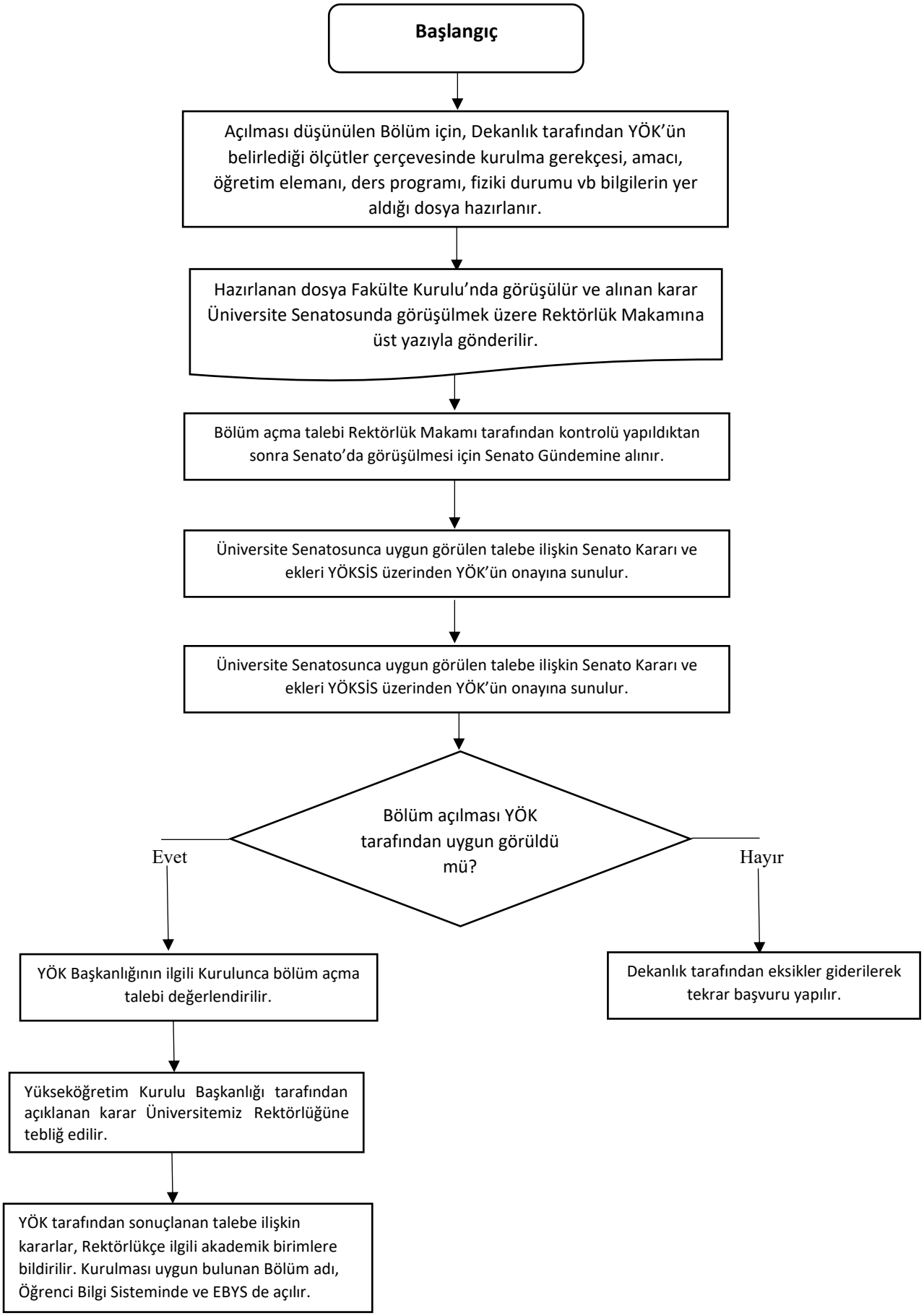BÖLÜM AÇMA İŞ AKIŞ ŞEMASI