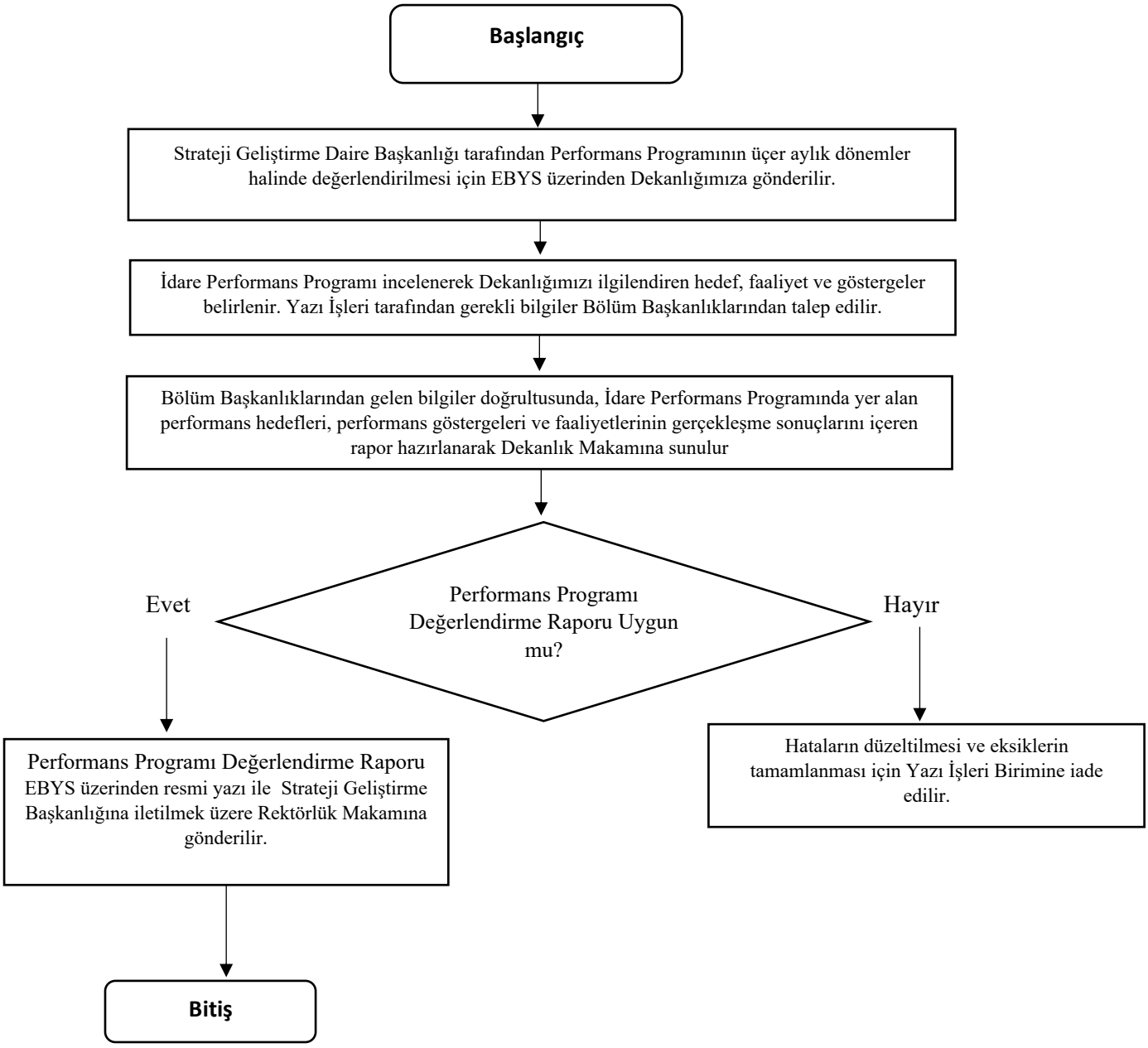PERFORMANS PROGRAMI DEĞERLENDİRME RAPORU HAZIRLAMA İŞLEMLERİ İŞ AKIŞ ŞEMASI